

Exude is closely monitoring the information regarding the spread of the 2019 Novel Coronavirus (COVID-19). As your dedicated partner, **we are committed to providing you with resources and information** so that you feel well prepared and informed. The resource below contains information about your Cigna medical coverage.

What if I need to be tested?

Regardless of your medical plan selection, Cigna will waive all deductibles, copays, and coinsurance for in-network testing for the COVID-19 virus.

Skip the Waiting Room

Telemedicine is available to Cigna members at their current benefit level. This is a great option for members who are experiencing a minor medical condition and wish to seek treatment without leaving their house. This service can be reached by logging in [at this website](#). Additionally, Cigna has opened a 24-hour telephone HELP line, (866) 912-1687, to allow you and your family members speak with qualified clinicians about how to cope with anxiety, stress, or other issues related to the impact of the COVID-19.

Where can I find additional information?

Cigna has created a dedicated website containing up-to-date information about their response to COVID-19. This information can be found at Cigna.com/COVID19.

For additional resources on the COVID-19 virus we recommend visiting the [Centers for Disease Control and Prevention](#), the [U.S. State Department](#), the [World Health Organization](#) and the [PA Dept. of Health](#) to access the most up to date resources and information regarding this rapidly changing situation.

What if I still have questions?

As always, we encourage you to call your Exude Client Care Specialist with any questions related to your benefits. Exude's team is available 24/7/365 and has taken measures to ensure proper coverage during this time.

**The information in this document reflects insurance carrier announcements as of 3/15/2020. This document was created for illustrative purposes and does not guarantee coverage.*